



Lightspeed Alert™

💡 More than 3,000 teenagers attempt suicide every day in the U.S.

💡 74% of school shooting tragedies were predicated by online indicators that could have been identified by Lightspeed Alert.

Prevent suicides, bullying, and violence

Lightspeed Alert™ is an early-warning threat detection solution to help schools prevent suicides, bullying, and school violence.

- Our extended cloud integrations and smart agents scan and detect concerning online indicators and send detailed reports to designated staff for timely intervention. Extended cloud integrations enable schools to detect these threats across Microsoft® 365, Apple®, and Google® for Education productivity apps.
- Our patented AI technology and 24/7/365 human review work seamlessly together to analyze alerts and escalate imminent threats in real-time for appropriate intervention.
- Lightspeed Safety Specialists, with backgrounds in the law enforcement, investigation, and mental health, are further trained by both threat assessment and suicide prevention experts.

How it works



SOPHISTICATED AI SCANS FOR WARNING SIGNS

AI technology scans and flags concerning indicators and sends alerts to designated district safety staff as well as Lightspeed Safety Specialists.



SAFETY SPECIALISTS CONDUCT THREAT ASSESSMENT

Our 24/7/365 in-house team of highly trained safety specialists evaluate all alerts to identify cases of imminent threats to student safety.

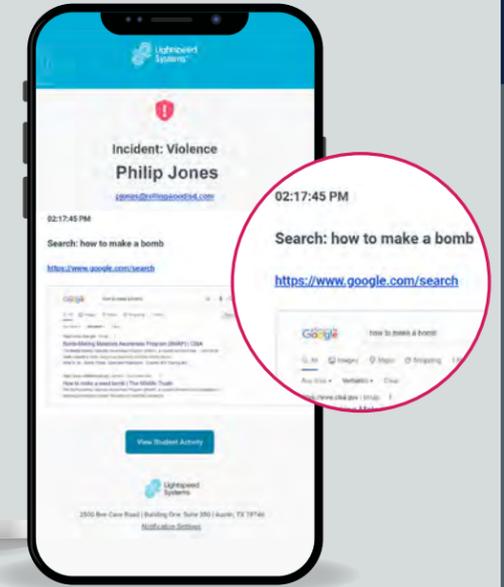
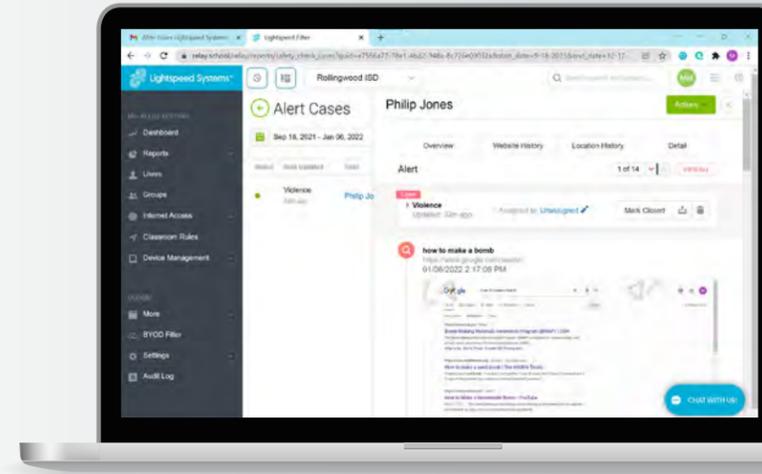


ESCALATION RESPONSE

If a threat is deemed imminent, safety specialists immediately escalate to chosen members of staff and/or law enforcement, alleviating schools from the need to monitor alerts 24/7 and enabling intervention before an incident occurs.

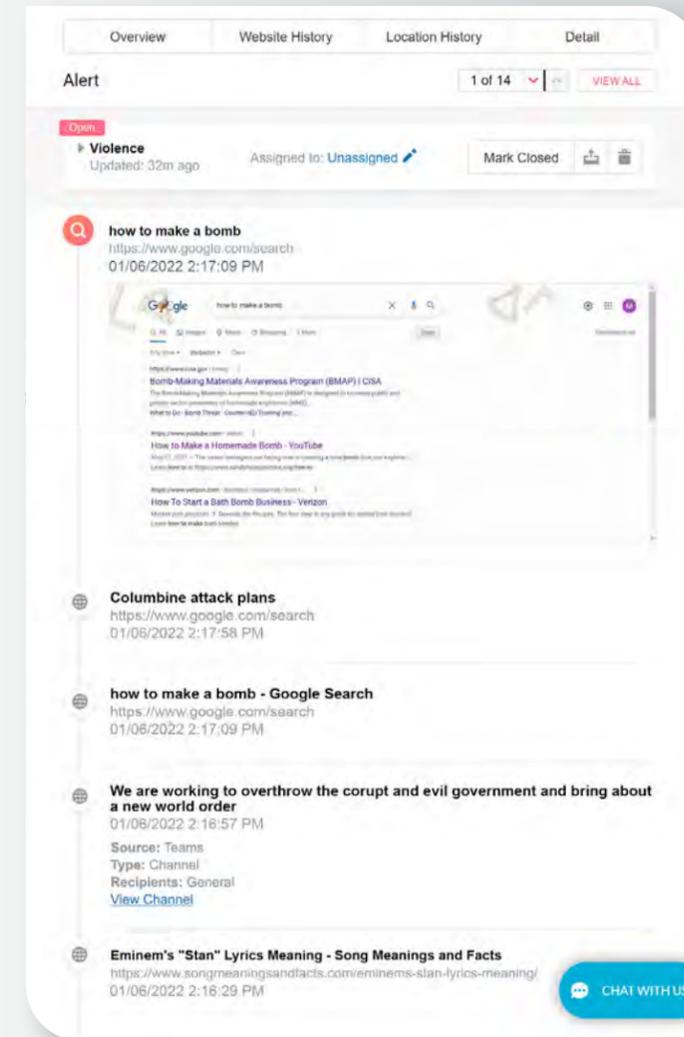
INSTANT, REAL-TIME NOTIFICATIONS

Receive real-time notifications when a potential threat is detected.



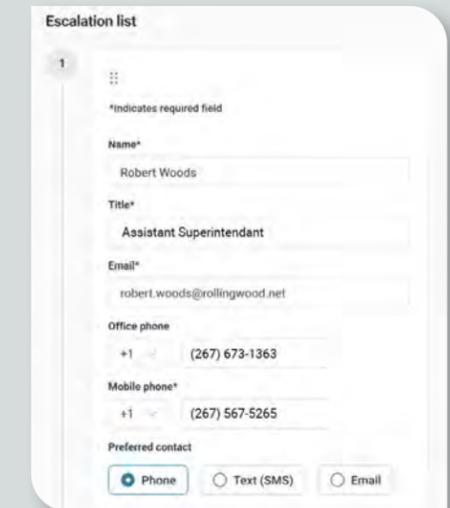
STUDENT ACTIVITY TIMELINES & TRACKING

View a historical timeline and full URLs with time-stamped screenshots of past and new flagged behaviors.



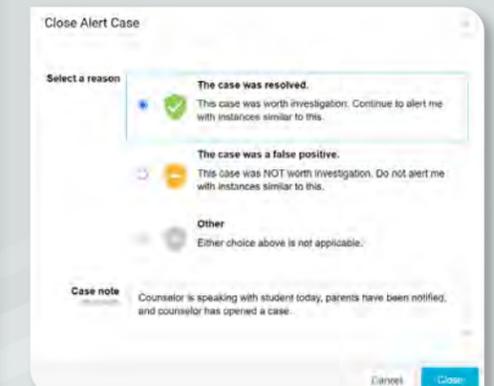
HUMAN REVIEW SAFEGUARDS

Designate school staff for Lightspeed Safety Specialist case escalation.



CASE MANAGEMENT & LOGS

Keep audit logs of interventions and follow-up.





What sets Lightspeed Alert™ apart?

Comprehensive Protection: Get critical alerts across the internet—social media, online docs, email, YouTube, apps, browsers, search engines, and more—no matter where devices are used.

Advanced AI: Leverage our advanced filtering AI to get the information you need without false positives and missed activity common in other solutions.

Lightspeed Safety Specialists: Each Safety Specialist is a full-time Lightspeed employee and receives comprehensive training in conjunction with threat assessment experts and the American Foundation for Suicide Prevention.

Expanded Cloud Integrations: Our partnerships with Microsoft® 365, Apple®, and Google® for Education enable schools to detect imminent threats across virtually all productivity apps.

Powerful Features

- ✓ Advanced AI monitoring identifies students at risk
- ✓ Set custom alert notifications
- ✓ More multi-OS and browser support than any other solution
- ✓ Admin roles for case assignment
- ✓ Real-time alerts with notification scheduling and screenshots of students' online activity
- ✓ Web, Email, Chat, Search, and Social Media monitoring
- ✓ Microsoft 365, Microsoft Teams, Apple, and Google Workspace for Education monitoring
- ✓ Custom flagged keywords lists
- ✓ Historical user reports
- ✓ Powerful trend report dashboards
- ✓ Human review with custom escalation list
- ✓ Lightspeed Filter integration which provides deeper insight into a student's mindset through visibility into online activity

A holistic approach to student safety with alerts for self-harm, bullying, and school violence.

Case Study



Lightspeed Alert Helped Save Students' Lives

CHALLENGE

To equip students with the tools and skills they need, Visalia Unified School District (VUSD) runs a 1:1 student device technology program with Chromebooks throughout their K-12 schools. As part of the district's efforts to maintain the physical safety of students and staff, VUSD leveraged the Safety Check feature within Lightspeed Filter for crisis monitoring.

Safety Check, the predecessor to **Lightspeed Alert**, provided the machine-learning foundational training for the Lightspeed Alert artificial intelligence. With hundreds of alerts flagged daily, Judy Burgess, Director of Equity and Student Services, and her staff found themselves monitoring every flagged alert day and night.

"Before we had the support of Lightspeed Safety Specialists, I was doing all the alert review myself. I was losing sleep and working throughout the night, so this solution [Lightspeed Alert] has been a game-changer for me," said Ms. Burgess.

HIGHLIGHTS

- AI technology scans and flags concerning indicators within VUSD educational apps, browsers, documents, as well as chat messaging, and social media platforms.
- Alerts are sent simultaneously to Visalia Unified School District safety personnel and to highly trained, **24/7/365 Lightspeed Safety Specialists** who then conduct a threat assessment.
- Imminent threats are immediately escalated to VUSD safety personnel and/or law enforcement.
- The threat detection system has helped prevent self-harm, cyberbullying, suicide, and school violence. "When I found out about Lightspeed Alert, I told my boss I would write the check myself," Ms. Burgess said. "This was a dream software for me."
- Shortly after implementing Lightspeed Alert, Burgess saw several flags of high-risk alerts for self-harm. This past year, **87% of the flags were issued for students who were not otherwise on the district's radar.**
- "I can't emphasize enough: Lightspeed Alert saves lives," Ms. Burgess said.



Read the full Visalia Unified School District case study at www.lightspeedsystems.com/case-study/caddo

