

DHE Computer Systems  
Red Carpet Solutions Brochure

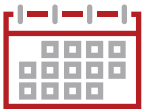


# RED CARPET

Deploy faster, streamline automation, increase efficiency, and reduce cost with DHE Red Carpet deployment and support services.

## Flexible Deployment Solutions

DHE Red Carpet is designed to provide robust customized project and planning management solutions to accelerate deployment time, save money, and reduce demands on IT Staff.



### Schedule

Contact DHE to coordinate a pre-deployment plan with a dedicated representative to improve efficiency on tasks such as equipment delivery and staging, user training, and other deployment tasks to ensure implementations remain on track and within budget.



### Procure

Your assigned dedicated representative works with you to ensure we get you the right technology and hardware to meet your business or institutions requirements.



### Stage

Once your hardware is securely received at our facility, your devices are professionally configured and optimized to your unique specifications.



### Deploy

After initial optimization and configuration, we ensure you have a smooth installation which includes a detailed strategy and execution plan by our highly-qualified staff for your device integration and rollout.



### Manage

Have piece of mind knowing we routinely manage, review, update, and test your product investment after deployment.

# White Glove Service



DHE's White Glove Enrollment Service allows you to effectively and efficiently deploy devices without hassle. We professionally customize, configure, and stage your devices to your business requirements so all you have to do is pick up your device, log in, and begin work right away with all optimization and configuration already done.

DEPLOYMENT

CONFIGURATION

AUTHORIZATION

CUSTOMIZATION



### Deployment

Your devices are deployed directly to your students or staff - No configuration necessary



### Configuration

Your devices are configured for your business or school's network - no password sharing.



### Authorization

Your devices are locked and configured for administration - only authorized personel and teachers can manage them.



### Customization

Each device is automatically updated with required applications, the most recent updates, and your custom requirements.

## Chromebook White Glove

DHE's White Glove Service will configure and stage your Chromebooks professionally and customize for your schools Google Apps domain. We ensure your Chromebooks are installed and optimized for peak performance as soon as they come out of the box.

# Asset Tagging & Management



With DHE's physical asset tagging and management service you effectively gain better control over your assets and reduce risk of loss or theft. Our asset service is designed to be integrated quickly and painlessly so you can instantly have visibility and accurate records of your recently acquired IT assets as soon as they arrive at your facility.


### What Are The Benefits Of Tracking My Assets?

- Track and Control Assets Quickly
- Save Time & Effort in Managing Deployment Logistics
- Ensure software license compliance
- Retrieve lost or stolen devices
- Quick Integration into your asset tracking environment
- Customize tags to customers' business

## Customize Your Label

YOUR COMPANY  
COMPANYASSET33234  
  
1 9 9 9 1 4 4 9 2 - - 2 - 0 9

Asset-number: 33234  
Purchase Order#: ORDER332  
Product Name: Chromebook  
MAC-address #1: 007X374DED  
MAC-address #2: 007X374DEF  
**Helpdesk Phone#: 290-6050**

 Hardware ID:  
ASSET33234

If you require full color labels, QR codes, customized logos, data fields, or barcodes that are not included in standard labels, DHE can help you customize your own asset label.

### Anti-Theft Labels

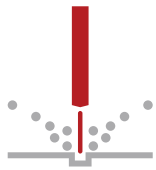
Add extra security to your assets with anti-theft labels that require substantial force to remove from the device. This type of label also creates a marker beneath the label where if removed, it contains the asset number to assist in the retrieval of the device.

# Custom Finishing & Engraving



DHE provides schools and companies with high quality laptop and device finishing to ensure added asset protection. Etch or UV print your logo, serial number, contact info, or other asset information into your laptops to help quickly identify products and make theft much less likely.

## Customize Your Design



### Laser Engraving

Whether its high resolution images, logos, or text, DHE can help you customize a detailed asset design to your company or schools unique specifications. Customized etching provides a permanent asset tagging solution that can be done with materials like wood, acrylic, plastic, anodized aluminum, and a multitude of other surfaces.



### UV Bonded Printing

UV printing provides a superior scratch, abrasion, and chemical strength alternative to traditional decal or sticker asset tagging methods. UV curing ink permanently adheres to any device and cannot be peeled or scratched off, effectively adding extra security and theft prevention for your devices.

UV Print



Laser Etch



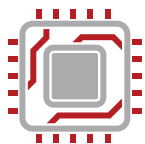
Laser Etch



# Custom Imaging & Modifications



DHE provides a multitude of different configuration services to make IT deployments easier, save money, and streamline your business needs with project management oversight.



## Software Config & Computer Imaging

DHE can handle all your software configurations from custom BIOS settings to operating system configuration that will save you time and money trying to configure new rollouts.

**Computer Imaging** - Your custom images are preloaded onto your devices before they ship.

**Custom BIOS configuration** - We will configure any custom BIOS and firmware settings for you.

**VPN Configuration** - We configure a VPN to remotely update and manage your custom image.

**App Configuration** - We load all your custom application preferences to your devices.



## Hardware Configuration & Installation

Don't waste time and money trying to hire outside consultants, DHE has highly trained and certified inhouse technicians to install and configure any custom hardware needs.

**Hardware Upgrades** - We install all your custom hardware upgrades before we ship them to you.

**On-Site Installation** - We have qualified technicians that can come to you for installation services.

# Additional Services



## On-Site Deployment

When your devices are ready to be deployed, we can come to you to install and set up your devices.



## Go Green

Are you trying to leave less of a carbon footprint? DHE has the perfect solutions to accommodate green packaging and transportation.



## Protection Plans

From accidental damage and hardware failure, to theft and loss replacement, DHE provides several different protection and warranty plans to protect your assets.



## Support

Your business is important and so is your hardware. We have you covered 24/7 with on site, remote, and over the phone support service to ensure your hardware is always running.

